



Community OF HOPE

Training Dates and Times:

Saturday, June 29, 10:00AM - 3:00PM

Tuesday, July 2, 6:30 - 9:30PM

Tuesday, July 9, 6:30 - 9:30PM

Thursday, July 11, 6:30 - 9:30PM

Saturday, July 13, 10:00AM - 3:00PM

Tuesday, July 16, 6:30 - 9:30PM

Thursday, July 18, 6:30 - 9:30PM

Tuesday, July 23, 6:30 - 9:30PM

Thursday, July 25, 6:30 - 9:30PM

Saturday, July 27, 10:00AM - 3:00PM

Note: Participants must attend all sessions.

Interested, but can't attend on these dates? Call for more information on the next series of sessions.

Healthcare Customer Service Career Training Program

Creating a Foundation for a Career in Healthcare Customer Service

Community of Hope, a DC healthcare provider, offers an *employer designed and sponsored job skills training* for District of Columbia residents looking for careers in healthcare. In this four-week training, participants will learn foundational skills needed for a successful career in healthcare customer service, such as:

- Communicating clearly and with tact and diplomacy
- Offering constructive feedback
- Managing stress and conflicts in a work environment
- Forming strong relationships with patients, coworkers, and supervisors

Graduates from the program will be given a *Certificate of Excellence in Healthcare Customer Service*, a *personalized letter of recommendation*, free scrubs, and potential *job opportunities* with DC healthcare providers.

Full Scholarships Available!

**Get more information or apply
www.communityofhopedc.org/training
(202) 407-7754**

